

BLOOMIN' BANQUET TERMS & CONDITIONS

Applicable for group bookings of 19 or more guests.

A Hold-Date Deposit of \$250 is required to reserve the date of the booking.

Guest Attendance and Payment Conditions;

1. Final guest numbers must be confirmed no later than 14 days prior to the Event. This is the minimum number of guests that the Client will be charged.
2. Dietary requirements must be received no later than 14 days prior to the Event.
3. Based upon the final number of guests confirmed, an invoice will be issued to the Client for the total cost of the catering & beverage package (minus any deposit paid).
4. This invoice must be paid in full no later than 10 days prior to the Event.
 - a. Bloom reserves the right to release the Client booking with no refund provided if the invoice is not paid in full 9 days prior to the Event.
5. Any additional costs incurred during the Event are to be paid in full immediately upon conclusion of the Event. Bloom reserves the right to hold the Client's credit card details and process any additional costs for this payment.
6. If guest numbers increase, Bloom requires a minimum 3 days notice prior to the booking.
 - a. An additional invoice will be issued and additional payments must be received at least 1 day prior to the Event.
7. If the client cancels their Event:
 - a. more than 28 days from the Event Date, a full refund of monies paid will be provided and no charge will be incurred;
 - b. within 28 days from the Event Date, a full credit of all monies spent with Bloom, to be spent on restaurant or a future function, will be provided; or
 - c. within 24 hours of the Event Date, all monies paid by the Client shall be forfeited and Bloom reserves the right to charge the Client for the remaining monies owed.
 - d. For the avoidance of doubt, the Client will be liable to pay the total amount initially quoted.
8. If the client postpones their Event:
 - a. more than 14 days prior to the Event Date, Bloom reserves the right to charge the client an additional fee totalling 10% of the Deposit upon booking a new date; or
 - b. within 14 days prior to the Event date, Bloom reserves the right to charge the client an additional fee totalling 5% of the Deposit upon booking a new date.
 - c. within 24 hours of the Event Date this will be considered a cancellation. Please refer to clause 7c.

Surcharge on all credit cards. 15% public holiday surcharge.